

# lone worker protection

provide, protect, prevent

**KAT**   
communications



# Reasons for a lone worker protection system?

## More than six million people in the UK work in isolation or without direct supervision

Working alone can create health and safety risks. If you employ lone workers, or are self-employed and work alone, these risks will need to be managed.

Under the Corporate Homicide and Manslaughter Act introduced in April 2008 and the Health & Safety (Offences) Act 2008, employers are responsible for the security of their workforce.

Employers have a duty of care with their employees. They must assess possible risks to lone workers and take steps to avoid or control these risks where necessary.

These responsibilities cannot be transferred to any other person.

## What are the penalties?

Not having the right lone worker protection can have legal consequences, including fines of £20,000 or more, or up to 2 years imprisonment.

Dangerous working conditions can have other negative effects on the business too, such as recurring staff absences, physical harm and injury, lower productivity and bad publicity.

Procedures must be put in place to monitor lone workers to help keep them healthy and safe.

### These may include:

- Regular contact between the lone worker and supervisor, using either mobile phones, telephones, radios or e-mail.
- Automatic warning devices which operate if specific signals are not received periodically from the lone worker.
- Other devices designed to raise the alarm in an emergency, these can be operated manually or automatically by the absence of activity.
- Checks to ensure a lone worker has returned to their base or home once their task is completed.



# Our lone worker protection system...

## Key benefits

- A safe environment assured for lone workers.
- Reassurance for employers that their workforce are safe, wherever they are working.
- Simple implementation: can be installed on many mobile phones, PDA's, BlackBerry® or Symbian smartphones.
- Simple process: one press of an SOS button brings a team of highly experienced operators onto the line to listen, accurately locate the user, and coordinate the appropriate response.
- Lone workers can manage their own safety more effectively.
- Helps prevent dangerous or problematic situations occurring or escalating, benefitting both the lone worker and their employer.

## You're in safe hands

Our partner's state-of-the-art Alarm Receiving Centre (ARC), is accredited to BS 5979 Cat II, they are also one of the first providers to be accredited to the new BS8484 standard.

### BS5979 Cat II

The highest possible standard for Alarm Receiving Centres.

- They can monitor CCTV and alarm systems to allow the ARC to request police support.

### BS8484

Code of practice for the provision of lone worker protection services and devices.

- Reducing false alerts and ensuring fast track response from emergency services.

## How does it work?

- Our lone worker solution combines a small application that can be installed on many mobile phones, PDA's, BlackBerry® or Symbian smartphones, backed up by a dedicated team of operators.
- A lone worker in distress simply presses a pre-assigned button on their mobile to open a two-way voice channel to the 24/7 response centre.
- All calls are digitally recorded, the worker's position is obtained using network location technology or GPS if it is enabled and strict pre-agreed emergency protocols are followed.






# Get in touch to find out how KAT Communications can help protect you and your workforce...



☎ 0844 474 0004  
[enquiries@katcommunications.co.uk](mailto:enquiries@katcommunications.co.uk)  
[katcommunications.co.uk](http://katcommunications.co.uk)

Wright Business Centre  
Carr Hill Doncaster  
South Yorkshire [DN4 8DE](#)

-  Follow us on twitter [@Katcomms](#)
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